

March 2010

New Guidelines re. alcohol on coaches:

FAO Festival Participants,

After an unacceptably large number of serious incidents last Easter, on board ferries and in the port of Dover, all concerning students acting dangerously and/or causing public offence as a result of being intoxicated, a new policy regarding consumption of alcohol on coaches is being adopted by TourWatch.



Your coach company has already been contacted by the Port of Dover Police, the ferry port authorities and ferry companies with requests to immediately report any incidents of drunk and unruly behaviour to the Police en route to the port and to pre-warn the port authorities.

The Police have also contacted group leaders to alert everyone to their strict new guidelines in advance. Rest assured that any reported incidents will be dealt with by the police and port authorities accordingly and that onward travel is likely to be refused. Anyone ordered from a coach, detained by the Police or refused transportation by any of our suppliers will subsequently be excluded from the tour and as tour operators, we will have no further contractual responsibility to you after that.

After lengthy negotiation with the port authorities, police and ALL 'TourWatch' student festival organisers, we have collectively agreed that in the interests of the health, safety and wellbeing of all our clients and other travellers that all coaches will be 'alcohol-free zones' for the festivals. The disregarding of this policy will lead to the termination of your tour and potential detainment by the authorities.

Many thanks in advance for your co-operation.